

## Silvertongue committed to Acoustic Safety Programme

**November 2006**

The Acoustic Safety Programme is the first public-private health and safety initiative to help Business and Call Centre Operators to protect their staff from the causes and symptoms of Noise Interference and Acoustic Shock delivered via telephone and headset systems. The Programme has a unique specialist skill base including; scientific research, clinical audiology and psychology, occupational health, ENT Surgery, health & safety, DSP and acoustics engineering, industrial hygiene, technology measurement and standards.



The Annual Acoustic Safety Conference is a learning and awareness solution that includes: presentations, lectures, courses and specialist solutions workshops, followed up by access to training tools, guidance and advice, e-learning courses and a range of business and personnel support services.

“Silvertongue are delighted to support the ongoing efforts of the Acoustic Safety Programme. Taking the first steps to address the need to provide safer working environments for call centre agents in 2001, Silvertongue has already gained extensive knowledge in the area of Acoustic Safety. With the successful implementation of the Soundshield solution in the Australian market, 60,000 Soundshield units are now deployed to protect headset users during their day to day operations.

The research and knowledge base that the ASP is building is invaluable to the education of key personnel to ensure safe operating environments for call centre agents and office workers. Silvertongue is pleased to be working with the ASP team at every level to provide support, knowledge, experience and equipment for testing to assist this programme moving forward at the highest possible level.

Dedicated to the cause Polaris Communications the designer and manufacturer of the Silvertongue and Soundshield product range have recently signed a seven year partnership agreement with the federally owned Australian Hearing organisation for a collaborative R&D program covering improvements to telephone headset technology and overall hearing health.”

**Paul Abley, Business Development Manager, Silvertongue EMEA 1st November 2006**